

INSTALLATION INSTRUCTIONS | DMX-DE3-4M : RGB/RGBW Touch Panel DMX512/eDMX Wall Mount Controller

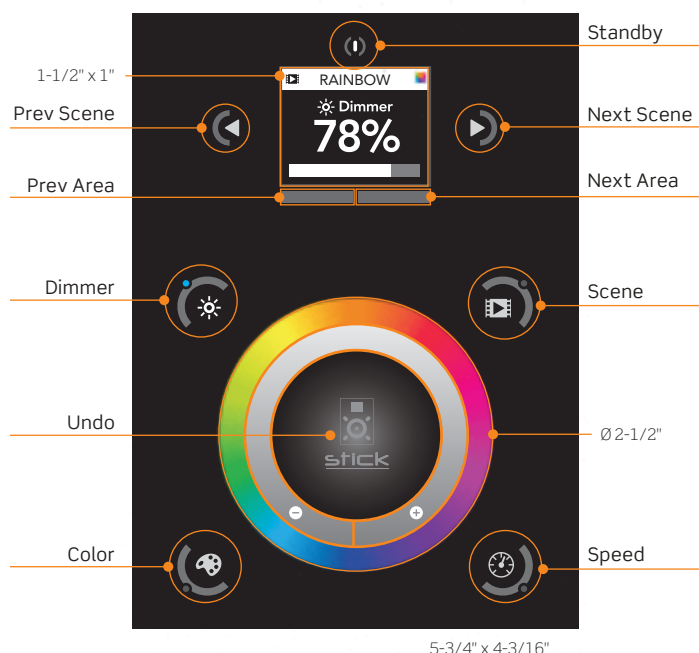
The important safeguards and instructions here are not meant to cover all possible conditions and situations that may occur.

IMPORTANT SAFETY INSTRUCTIONS:

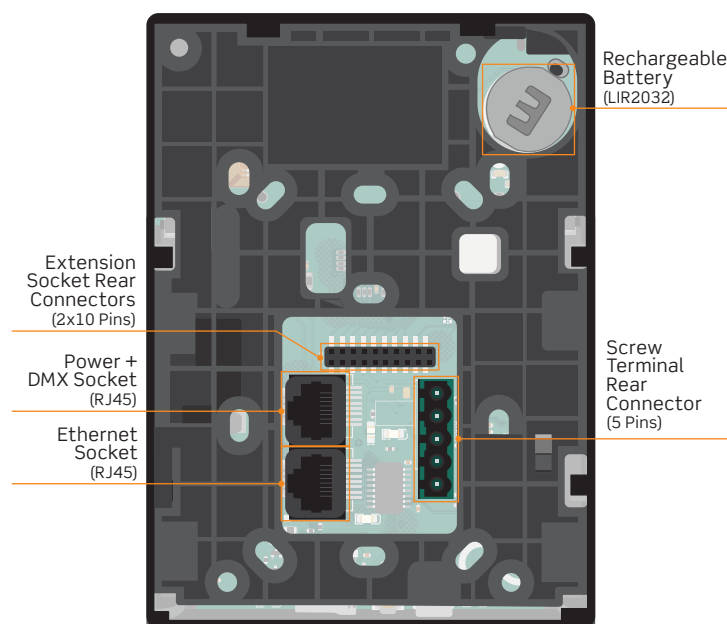
- **WARNING: RISK OF FIRE AND ELECTROCUTION**
- **WARNING: TO AVOID FIRE, SHOCK OR DEATH**, disconnect power at circuit breaker before installing or servicing device
- **READ AND SAVE THESE INSTRUCTIONS FOR LATER USE**
- Product should be installed by an electrician
- All electrical connections must be in accordance with local and National Electrical Code (NEC) standards. If you are unfamiliar with proper electrical wiring connections, consult an electrician.
- Before starting the installation, disconnect the power by turning off the circuit breaker or by removing the appropriate fuse at the fuse box. Turning the power off at the light switch is not sufficient to prevent electrical shock.
- Use in spacious and open space; avoid metal obstructions above and in front of product.
- Use in a cool and dry environment; avoid direct contact with light and heat.
- Do not open, modify, repair or maintain products without authorization, this will void the warranty
- Product must be grounded to avoid potential electric shock and any other potential hazards as well as to ensure reliable starting
- Product must be mounted in locations and at heights and in a manner consistent with its intended use, in compliance with National Electrical Code and local codes and where it will not readily be subject to tampering by unauthorized personnel
- To prevent damage to the wiring, do not expose wiring to edges of sheet metal or other sharp objects
- Wear rubber soled shoes and work on a sturdy wooden or non-conductive ladder
- Double check all connections and screws, ensuring they are tight and correct
- Most dwellings built before 1985 have supply wire rated at 60°C
- Supply conductors (power wires) connecting the luminaire must be rated at minimum of 90°C
- Installing contrary to instructions may cause unsafe conditions
- If the product has any visible damage do not install it
- Call the Technical Support department at ConTech Lighting with any installation questions: 847.559.5500

INSTALLATION PROCEDURE

Touch-Sensitive User Interface



Back Access Connections



Front Access Connections



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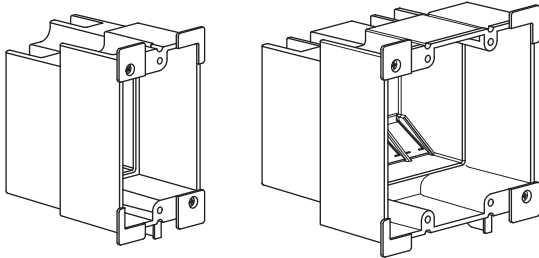
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INSTALLATION PROCEDURE

1. Mount an Electrical Box Inside the Wall

The Controller can be installed in any standard electrical backbox. If you use a double size box, you can insert the power supply inside.

NOTE: We recommend against installing against a metal wall or surface as this can cause issues with the Touch Buttons.



2. Connect the Wires

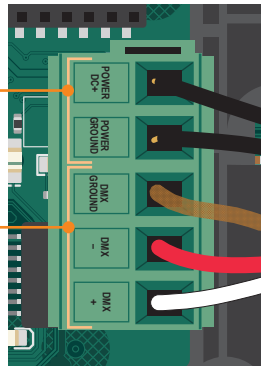
POWER

Connect a 5 to 15VDC AC/DC supply. Be sure to not invert the Hot (+) and the Ground.

DMX

Connect the DMX Cable to the lighting receivers (LEDs, Dimmers, Fixtures).

For XLR: 1=Ground
2=DMX-
3=DMX+



NOTE: CHECK PIN CONFIGURATIONS. APPLYING POWER TO THE DMX INPUT WILL DAMAGE THE CONTROLLER.

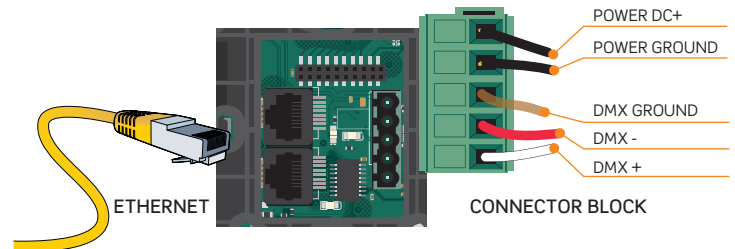
3. Mount the Interface on the Wall

- Mount the Backplate to the wall with two (2) or more screws.
- Connect the Connectors :
 - DMX and Power (Green Connector Block or RJ45)
 - Ethernet Cable
- The front panel is mounted by pressing it against the back plate and then sliding down.

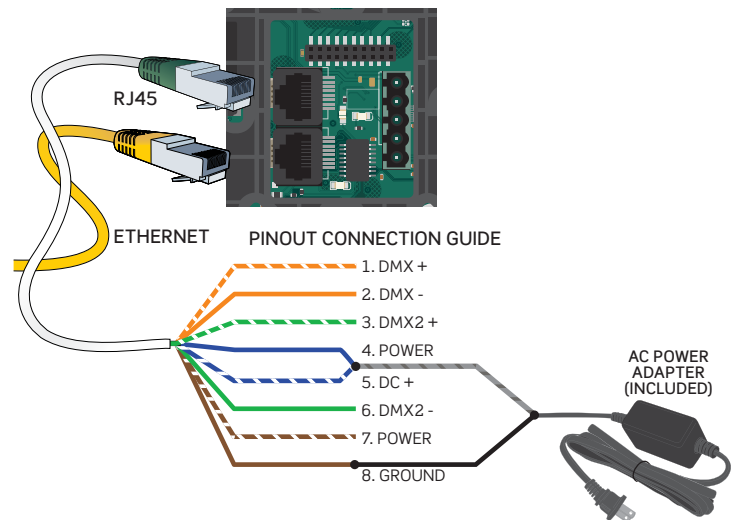
NOTE: Do not turn power on until the controller is securely in place.

NOTE: MAKE SURE THE CONTROLLER IS MOUNTED WITHOUT TOO MUCH FORCE AS THIS CAN PUSH APART THE GLASS

POWER & DMX WITH THE CONNECTOR BLOCK



POWER & DMX WITH THE RJ45 CABLE



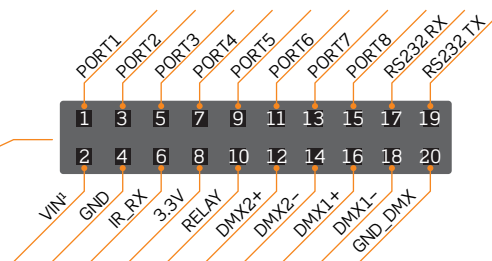
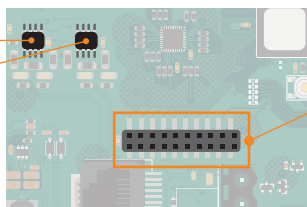
2x10 PINS EXTENSION SOCKET

DMX Chip Replacement

DMX Universe #1

DMX Universe #2

Ref: SP485ECN-L



1. VIN (Pin 20) is not protected and should not be used

Compatible Header Connectors

WURTH ELEKTRONIK ref: 61301021121
MOLEX ref: 10-89-7202
TE Connectivity ref: 1-87227-0
FCI ref: 77313-101-20LF
HARWIN ref: M20-9981046
SAMTEC ref: TSW-110-xx-T-D
FARNELL ref: 1841232
RS ref: 763-6754 673-7534 251-8165
MOUSER ref: 538-10-89-7202
DIGIKEY ref: WM26820-ND

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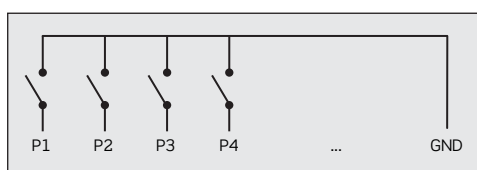
INSTALLATION PROCEDURE, CONTINUED

CONNECTIONS AND TRIGGERING

1. Dry Contact Port Triggering

- It is possible to start scenes using the input ports (contact closure) included on the 2x10pin Extension Socket.
- To activate a port, a brief contact of at least 1/25 second must be established between the ports (1...8) and the ground (GND).

NOTE: 1. A scene must be assigned to a port in the software.
2. The scene will not be switched off when the switch is released.

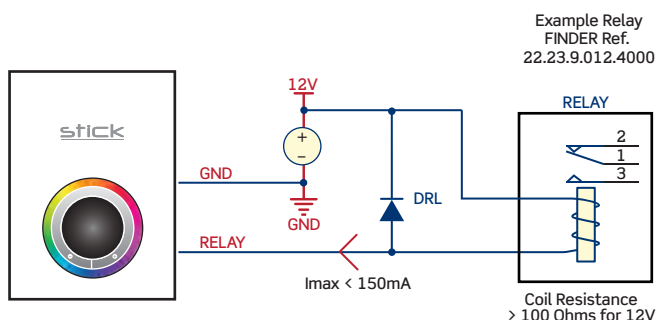


2. RS232 Triggering

- Make a cable using the three (3) Pins: TX, RX and G (GND)
- Set the RS232 parameters to 9600bds 8 bits, no Parity, 2 Stop bits
- Messages should be hexadecimal not decimal (ie. 1 = 01, 255 = ff etc.)
 - To play a scene, send 4 bytes: 1 x y 255
 - To stop a scene, send 4 bytes: 2 x y 255
 - To pause a scene, send 4 bytes : 3 x y 255
 - To release a pause, send 4 bytes : 4 x y 255
 - To reset a scene, send 4 bytes : 5 x y 255
- When (y)=0, (x) can be set between 0 and 255
 - To stop scene 145, send the command: 2 145 0 255
- When (y)=1, (x) can be set between 0 and 243 to trigger scenes 256-499
 - To play scene 300, send the command: 1 44 1 255

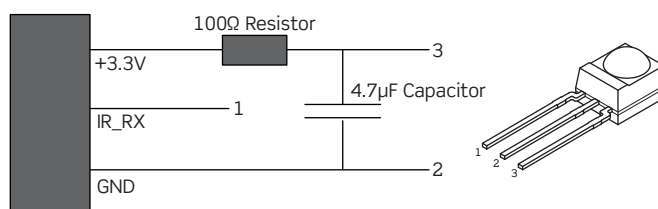
3. Blackout Relay (Energy Saving)

- A relay can be connected between the RELAY and GND Sockets of the 20 Pin Extension Socket
- This is an open drain output that allows current to flow only when the controller is on. It can be used to turn off other equipment such as lighting drivers.



4. Infra Red

- The controller works with the official IR Remote Control, however there is no receiver.
- A 36khz infra red receiver can be connected, such as the TSOP34836 by Vishay Semiconductors. Farnell ref: 4913127.
- This can be attached to the 20 Pin Connector. It is a good idea to add a resistor and capacitor to suppress power supply disturbance.



5. Network Control

- The controller can be connected to a local network, allowing it to be controlled from a smartphone or tablet over WiFi.
- Connect the controller to a router or switch with an RJ45 Cable
- The controller is set by default to get an IP address from the router via DHCP. If the network is not working with DHCP, a manual IP address and subnet mask can be set using Hardware Manager > Ethernet screen. Uncheck DHCP and enter IP settings
- If the network has a firewall enabled, allow ports 2430 and 2431

6. TCP Triggering

- The controller can be connected to an existing automation system over a network and triggered via UDP packets on 2430.
- Note that it is also possible to use TCP packets on port 2431 but Security for Cloud Access must be disabled.
- Refer to the STICK3 remote protocol document for more information available in the Downloads section of the Nicolaudio website: <https://www.nicolaudio.com/en/download.htm>

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SETTING UP THE CONTROLLER

1. Programming the Controller

- The controller can be programmed from a PC, Mac, iOS (Apple), or Android device using the software listed below. Refer to the corresponding software manual for more information.
- Firmware and settings can be updated using Hardware Manager (installed with PC/Mac programming software) or with Hardware Tools (Android / iOS).
- Programming Software:



ESA Pro2 Software

Windows/Mac
Multi-zone

<https://www.nicolaudie.com/en/download.htm>



ESA2 Software

Windows/Mac
Single Zone

<https://www.nicolaudie.com/en/download.htm>



Hardware Manager

Windows/Mac

Firmware, Clock

<https://eu-tools.n-g.co/Release/HardwareManager.dmg>

<https://eu-tools.n-g.co/Release/HardwareManagerBeta.exe>

2. Remote Control via Wifi Network

- Free apps are provided to allow remote control over a local area network when running in stand alone mode.
- Connect the controller to a Wifi network.
- The apps will find all compatible devices on the network using multicast /broadcast messages.
- Use Hardware Manager to configure the network settings for your controller.



Arcolis Remote

iOS / Android

A simple interface provides the easiest way to control your device



Arcolis Remote Pro

iOS / Android

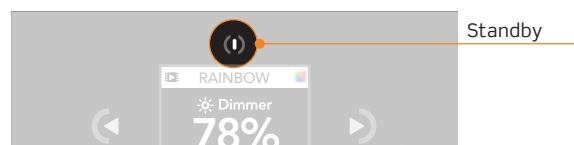
Create a customized remote controller with buttons, faders and color control

3. Color Temperature Mixing

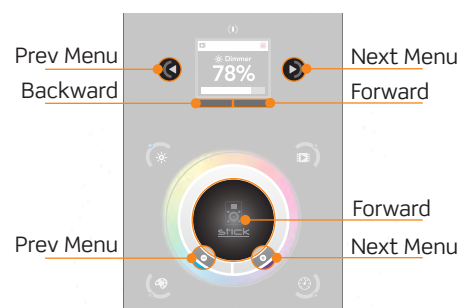
- In addition to mixing RGB using the color pallet, it is also possible to mix up to three (3) custom colors. This is useful for mixing color temperature.
- To set this up, choose the correct profile for your lighting fixture when programming the controller.
- Profiles for common channel configurations can be found in the 'Generic' folder:
RGBW for Red, Green, Blue, White
RGBA for Red, Green, Blue, Amber
RGBY for Red, Green, Blue, Yellow
WWCW for Warm White, Cold White
- Once your show has been written to the controller, tap the color mode button and use the circular palette to change the color.
- If your lighting fixture has more than three (3) color channels, tap the color mode button a second time to mix the additional colors.

4. Settings Menu

- To access the settings menu, hold the standby button for 3 seconds.



- Use the arrow buttons or palette to scroll through the menus.
- Use the area buttons to navigate forwards and backwards.
- The 'undo' button can also be used to navigate forwards.



MENUS:

Mode (M): Manages the on/off button and the four (4) modes (dimmer, speed, color, scene)

Arrows (A): Adjust which modes can be controlled by the Arrows

Pallet (P): Adjust which modes can be controlled by the Palette Wheel

Scene (S): Scene management

First Start (F): Default settings when the unit is first powered up

Trigger (T): Manages the Controller's external triggering properties

Ethernet (E): Enables the Ethernet socket on the controller

Date/Time (D): Manages the date and time stored inside the controller

Graphics (G): Screen management

DMX Output (X): Manage the timings of the DMX output messages and the page priorities (advanced function!)

Sensitive (S): Manage the touch sensitivity settings

Language (L): Change the language of the text that appears on screen

About: Check the firmware release date and version number and assign a name for the controller

5. Service

- Serviceable parts include:
 - Memory card:** used to store the scenes
 - Battery:** used to store the clock/calendar
 - DMX Chips:** used to drive the DMX (see pg. 1)
- To replace the Li-Ion rechargeable battery:
 - You need a rechargeable 3.6v LIR 2032 replacement battery
 - Remove the back panel by pulling down and sliding it out
 - Using a paper clip, push the battery from the bottom so it slides out of its cage
 - Slide the replacement battery in from the top, making sure the positive side is facing up
 - Replace the back panel by pushing it up into place

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INTERNAL MENUS

1. MODE (M) MENU: Manages the On/Off Button and the four (4) modes: Dimmer, Speed, Color, and Scene

- M OFF Enable** – Enables/disables the use of the On/Off button so that the Controller is permanently on
- M Dimm. Enable** – When enabled, scenes can be made brighter or darker
- M Color Enable** – When enabled, the color of a scene can be changed
- M Speed Enable** – When enabled, dynamic scenes can be made faster and slower
- M Scene Enable** – When enabled, the scene can be changed
- M Auto Mode** – When enabled, the controller will revert to the default mode after it has been left for a specified period of time
- M Auto Time** – The amount of time the controller will wait before reverting to the default mode
- M Default** – The default mode which the controller will revert to after a certain amount of time
- M Dimmer 100%** – When enabled, the dimmer mode will adjust between 0% and 100% without saturating to white between 100% and 200%
- M Lock Control** – Once this is enabled, you can hold the dimmer button for five (5) seconds to enable/disable lock mode. It is automatically activated after 120 seconds. When lock is activated, there will be a red border around the screen.

2. ARROWS (A) MENU: Allows you to adjust which modes can be controlled by the arrows

- A Dimmer Enable** – Allows Dimmer mode to be controlled by the arrows
- A Color Enable** – Allows Color mode to be controlled by the arrows
- A Speed Enable** – Allows Speed mode to be controlled by the arrows
- A Scene Enable** – Allows Scene mode to be controlled by the arrows
- A Default** – The mode to jump to when the arrows are pressed if the arrows are not enabled on the selected mode

3. PALLET (P) MENU: Adjust which modes can be controlled by the Palette Wheel

- P Dimmer Enable** – Allows Dimmer mode to be controlled by the Palette Wheel
- P Color Enable** – Allows Color mode to be controlled by the Palette Wheel
- P Speed Enable** – Allows Speed mode to be controlled by the Palette Wheel
- P Scene Enable** – Allows Scene mode to be controlled by the Palette Wheel
- P Default** – The mode to jump to when the palette is pressed, if the Palette is not enabled on the selected mode

4. SCENE (S) MENU: Scene management

- S 0 (Off) Enable** – Displays an empty off scene before scene 0 in each area
- S Pause Enable** – Allows a scene to be paused if the scene mode button is held for one (1) second
- S Stop Enable** – Allows a scene to be stopped if the scene mode button is held for four (4) seconds
- S Fade Config** – Manages fading between scenes
 - From Show:** the fade time set inside the show file will be used
 - Force:** the automatic fade time set in the menu will override all fade times in the show file
 - Force Max:** the controller will look at the show file fade time and the menu fade time and use the greatest
 - Force Min:** the controller will look at the show file fade time and the menu fade time and use the smallest
 - Never:** the controller will never fade between scenes
- S Fade Time** – Time of the automatic fade between scenes

4. SCENE (S) MENU, Continued

- S Setting Mode** – Determines how the Dimmer/Speed/Color overrides are saved
 - SaveAlways:** the dimmer/speed/color overrides all scenes until the reset button has been pressed
 - NeverSave:** the dimmer/speed/color is never saved
 - AutoReset:** the dimmer/speed/color is saved on the current scene
- S Trigger** – Sets the scene triggering mode. Time Delay and Scene Butt allow for scenes to be scrolled through without playing
 - Auto:** the scene will be triggered as soon as it's selected
 - Time Delay:** a short delay is added before a scene is triggered
 - Scene Butt:** the selected scene will not play until the scene button is pressed

5. FIRST START (F) MENU: Default settings when the unit is first started

- F Scene Nr.** – Specify a default startup scene. "Scene Star" mode must be enabled in the Scene Mode options (below)
- F Start Scene Mode** – Manages the startup mode for scene selection
 - Scene Star:** activates a specific scene at startup. The scene number is set in the F Scene Nr. option (above)
 - Recovery:** activates the previous calendar/time triggered scene. Useful for recovering from power interruptions
 - Off:** activates the off scene
- F Display Time** – When enabled, the time will be displayed on the screen at startup
- F Display Firm** – When enabled, the firmware version will be displayed on the screen at startup
- F Start Trigger** – When enabled, in combination with Recovery mode, a calendar triggered scene will start from where it was last playing, after a power interruption. When disabled, a scene will start at the beginning.

6. TRIGGER (T) MENU: Manages the controller's external triggering properties

- T Time Enable** – Enables the clock triggering
- T Ports Enable** – Enables the 8 dry contact ports
- Binary Mode** – Enables ability to trigger 256 scenes using binary combinations of contact ports
- Port Replay** – When enabled, re-triggering the same port will restart the same scene at the beginning
- T RS232 Enable** – Enables scene triggering by RS232
- T IR Enable** – Enables the infra red port (disabled by default to prevent interference)
- T UDP Enable** – Allows the controller to send and receive UDP messages required for network control
- T Blackout Port** – Enables the blackout relay output which is triggered when the standby button is touched

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INTERNAL MENUS, CONTINUED

7. Ethernet (E) Menu: Manages the controller's network settings

- Ethernet** – Enables the Ethernet socket on the controller
- LAN** – Enables network discovery
- WAN & Remote** – Enables direct IP connections from WAN and remote locations (i.e. the internet)
- TCP Wan Port** – Define port to connect to controller (default is 2431)
- Remote Pwd** – Define password to connect remote control apps
- Software Pwd** – Define password to connect programming and configuration software
- Dynamic IP Addr** – Enables dynamic IP addressing (DHCP) which allows the controller to obtain an IP address from a router
- Sync Blackout** – When this open is enabled, all other controllers on the network will go into standby when the standby button is pressed
- Enable NTP** – Enables Network Time Protocol. The controller will synchronise the clock with the internet if a connection is available
- Dynamic IP Add** – If enabled, the controller will look for a DHCP server to receive network settings
- Sync Blackout** – Synchronises blackout mode across all controllers on a network
- Enable NTP** – Enables time synchronisation over the internet
- NTP Server** – The IP address of the server to synchronize the clock. The default is 005.135.141.108
- DHCP Status** – Shows whether DHCP has assigned a valid IP address. DHCP success or fail displayed
- Device's IP Add** – The controller's static IP address that it will use if it does not receive an IP address via DHCP
- Lease** – The lease time for a IP address given by DHCP
- Mask** – The subnet mask of the controller if not set to DHCP. Generally this is 255.255.255.0
- Default Gateway** – The IP address of the router if not set to DHCP
- MAC Address** – A unique ID used to identify the controller on the network

8. Date/Time (D) Menu: Manages the date and time that is stored inside the controller

- Date** – The controller's date
- Time** – The controller's clock time
- G Bright Normal** – The % brightness when the controller is not sleeping
- G Bright Sleep** – The % brightness when the controller is sleeping
- G Bright LED** – The % brightness of the mode and reset LEDs

9. Graphics (G) Menu: Screen management

- G Image Eenable** – Allows for images to be shown for each scene if they have been assigned in the programming software
- G Image Full** – When enabled, the image will be displayed in full screen and the scene and area will not be visible
- G Image Time** – Time it takes before the image is displayed in full screen
- G Sleep Enable** – When enabled, the screen brightness will dim after a certain amount of time
- G Sleep Time** – The amount of time to wait before sleeping
- G Bright Normal** – The brightness of the screen's backlight
- G Bright Sleep** – Brightness of the screen's backlight while controller is sleeping
- G Bright LED** – The brightness of the scene, undo and standby LEDs

10. DMX Output (X) Menu: Manage the timings of the DMX output messages and the page priorities (Advanced Function)

- X MBB** – Mark Before Break: the time to wait between sending each 512 channel DMX message (or 'packet')
- X Break** – Break: the time to wait just before sending a new packet, resetting the DMX line
- X MAB** – Mark After Break: the message which tells your receiver to begin reading data
- X MBS** – Mark Between Slots: the delay time between sending each DMX channels data within the DMX packet
- Univ-1/Univ-2** – Each timing can be set differently depending on the universe number
- X Alphab Mode** – If the same scene is triggered in the global area and a second area, the area with the highest letter will take priority
- X LTP Mode** – If the same scene is triggered in the global area and a second area, the latest scene triggered takes priority

11. Sensitive (S) Menu: Manage the touch sensitivity settings

- S USB Init** – Reset the touch sensitivity when the USB is connected and disconnected
- S Auto Time** – The time to wait before automatically resetting the touch sensitivity
- S High Sense** – When enabled, the sensitivity will be increased
- S See Values** – See each touch sensitive button number and palette value

12. Language (L) Menu

- Change the language of the text which appears on the screen

13. About Menu

- Check the firmware release date and version number and assign a name for the controller

14. Reset Menu

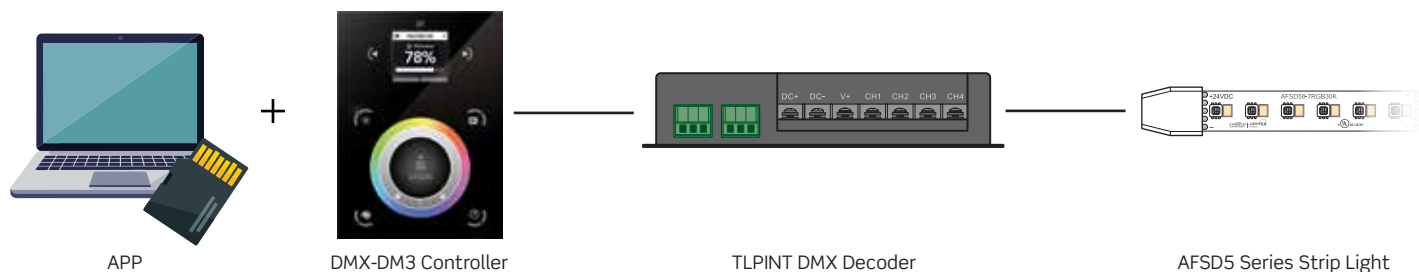
- Reset all settings to the factory default

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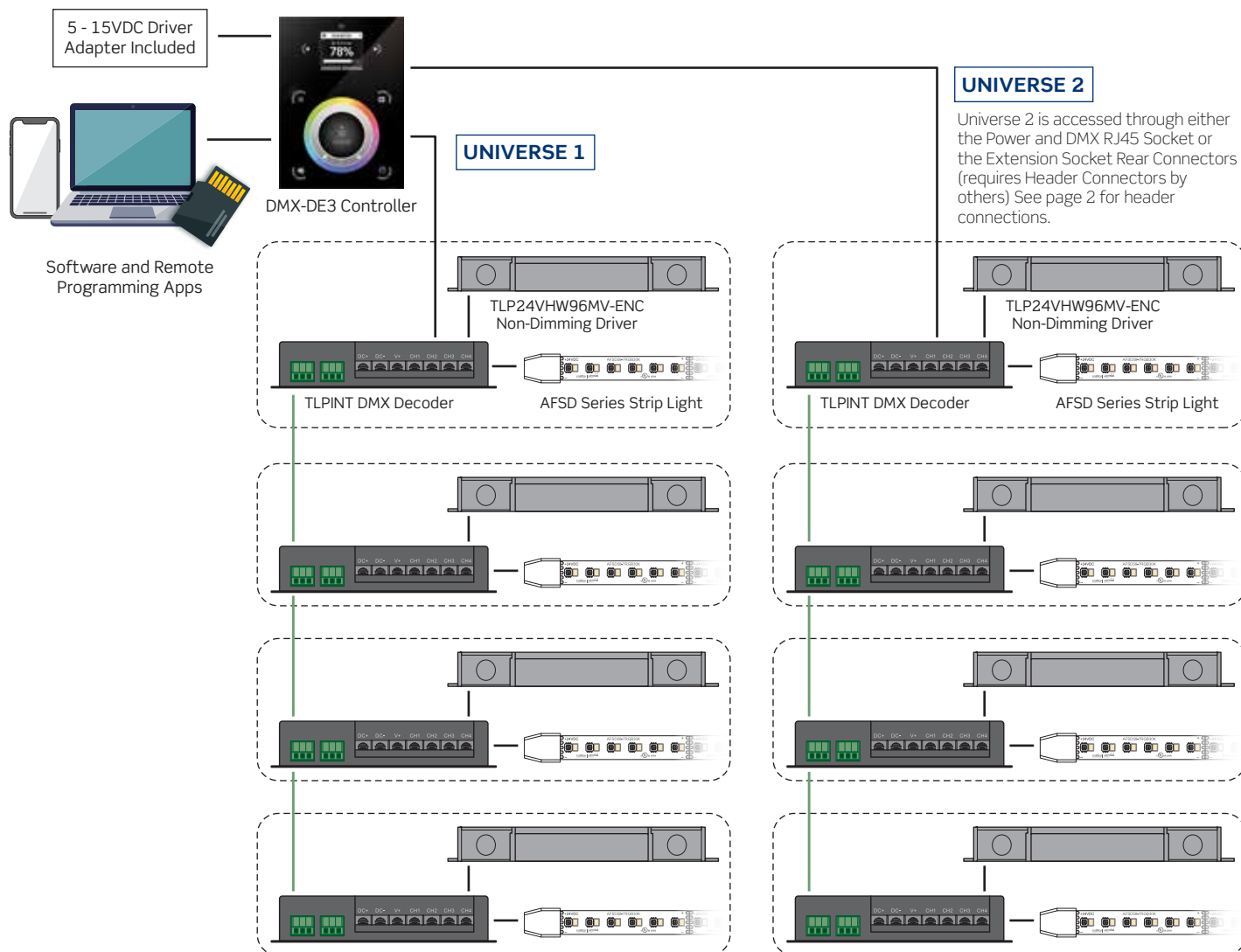
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SYSTEM LAYOUT EXAMPLES

WIRELESS + WIRED CONTROL (WITH RELIABLE AND STABLE SIGNALS)



DMX APPLICATION DIAGRAM



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TROUBLESHOOTING

1. TOUCH BUTTONS NOT RESPONDING

- If the Controller is not responding to touch input, this could be because the touch sensitive buttons have recalibrated incorrectly. In this state it is common for the display to be stuck on RGB values. This is not a hardware fault and can be resolved.
- The back of the Controller is not electrically shielded because it is designed to be mounted against a wall. If electronic interference happens through movement, touching of your hands and/or cables at the back, this can cause the symptoms described above.
- To avoid this problem:
 - Only power the Controller on once it is securely mounted and is not able to move. Ensure the cables are also not able to move.
 - We do not recommend mounting on a metal surface as this is known to cause interference with the touch buttons. In some cases, connecting earth to the metal surface and to the Controller GND can solve this. In many cases, the Controller will need to be mounted against a non-metallic surface.
 - Mount using a deep back box with enough space for the cables. Try to avoid the cables touching the back of the PCB.
 - Mount on a completely flat surface. This will prevent bending.

2. ALL LEDS ON THE CONTROLLER ARE FLICKERING

- There has been no showfile detected on the SD memory card.
 - Try formatting the SD card in the computer
 - Try re-writing the show file
 - Try replacing the SD memory card

3. THE LIGHTS ARE NOT RESPONDING

- Check the DMX +, DMX –, and GND are connected correctly
- Check that the Driver or lighting fixture is in DMX mode
- Be sure that the DMX address has been set correctly
- Check there are no more than 32 devices in the chain
- Check that the DMX LED is flickering to the right of the SD card
- Connect with the computer and open Hardware Manager (found in the software directory). Open the DMX Input/Output tab and move the faders. If your fixtures respond here, it is possibly a problem with the show file.

4. ALL LEDS ON THE CONTROLLER ARE FLICKERING EXCEPT THE STANDBY LED

- There is no SD card detected.
 - Check the SD card is properly connected
 - Check the SD card is 32Gb or less in size
 - Try formatting the SD card to FAT16 or FAT32 in the computer
 - Try re-writing the show file
 - Try replacing the SD Memory Card

5. THE 4 MODE LEDs ON THE CONTROLLER ARE FLICKERING

- The controller is in bootloader mode. This is a special “startup mode” which is run before the main firmware loads.
 - Check that there is nothing metallic touching the back of the controller
 - Try re-writing the firmware with the latest hardware manager
 - Try formatting or replacing the SD Card

6. DISPLAYED ERROR MESSAGES

You may see one of the following messages on the LCD display:

ERROR MESSAGE	RESOLUTION
INIT SD	If this message is frozen, it means the controller is having a problem initialising the SD Card
NO SD CARD	No SD Card detected
DATA ERROR	The controller can read the SD Card, however, it can not understand the data on it
EMPTY SD	The SD card is empty
CAPSENS	Problem with the touch sensitivity chip detected. • Remove USB cable from controller • Update firmware to 1.09 or later • If above does not solve it, contact support
ERROR XX	• Try rewriting your show • Contact support with error number
RTC QUARTZ	Contact support

7. THE CONTROLLER IS NOT DETECTED BY THE COMPUTER

- Be sure that the latest software version is installed
- Connect by USB and open the Hardware Manager (found in the software directory). If it is detected here, try to update the firmware

8. CANNOT WRITE SHOW

- Use HardwareManager to write an Empty Show
- Format your SD Card to FAT format without Quick option